## 1948 Hudson



## Service Promotion Bulletins

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN

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### **1949 (Service Promotion)**

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- No. 9 Spring Clean-up, Paint Up

HODSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	DT-mile and
	Number 1
Service Promotion	Date
	11-3-47
HUD SON Bulletin	Subject
(NEW SERIES)	
<section-header><section-header><section-header><section-header><text><text><text><text></text></text></text></text></section-header></section-header></section-header></section-header>	UNIFORMS FOR THE HUDSON MAN NEAT DURABLE ATTRACTIVE ECONOMICAL
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 1)	FORM 11251



(NEW SERIES)

11-4-47

Number ٦

Date

Subject

DEPARTMENTAL SIGNS

TO ALL DEALERS:

SEEING IS BELIEVING!

Promotionally speaking, signs have played a dominant roll as a medium of selling the American Automotive public.

Actually, so accustomed are people to looking at signs for information that today signs in one form or another are part of our basic requirements when conceiving a business.

Departmentalize your Service Department to more effectively sell your services to your customers. Properly identify these serices with Departmental Signs.

There never was a better time to acquaint people with your various service facilities. In the next few months, traffic in your Service Department will hit an all-time high, and opinions formed during this increased activity might well set a pattern for future business.

We believe that a Dealer who realizes this fact and equips his shop with attractive signs will find sales resistance minimized, and in many cases the customer's thinking actually stimulated by their presence.

We are attaching a descriptive order blank which you can use to order signs for your Service Department. All signs described on the attached order blank are ready for immediate shipment.

\_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_

TIM MAY

Service Promotion Manager

(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION

AL AL

## Service Promotion Bulletin

Number

4

Date 11-11-47

Subject

SERVI-CARS

A TOOL

TO

INCREASE

CUSTOMER

PROVIDE

BETTER

CUSTOMER RELATIONS

LABOR AND

FOR

TO ALL DEALERS:

BACK TO A NICKLE AGAIN! -- Yes, that's what they are saying about a well known nationally advertised beverage. This is only one of many items and services that are now returning to their prewar status.

As competition becomes a more potent factor in the Service Field, Hudson Dealers must also stop-up their services to the customer, if they expect to maintain and increase their present volume of business.

For your consideration, we are attaching descriptive literature pertaining to Servi-Cars. Those cars are an excellent tool for increasing your customer labor sales through a pick-up and delivery service.

We are also attaching with this literature a mail piece entitled "Just a Phone Call" which can be purchased from the Harley Davidson Company in Milwaukee. If and when you have this type of service, we suggest you make a mailing of this nature to your customers advising them of your pick-up and delivery plan.

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TIM MAY

Service Promotion Manager

(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 9.)

HUD SON

## Service Promotion Bulletin

Number

11

Date

2-6-48

Subject

DEPART-

MENTIZED

SERVICE

DEPART-

\_\_\_\_

MINIMUM

TOOL AND

EOUIPMENT

REQUIRE-

MENTS

MENTS

TO ALL DEALERS:

If you are to obtain the largest Service Volume possible from your Hudson Owner group, it is essential that every Service Department be properly equipped with all necessary Service Tools and Equipment, in line, of course, with the potential volume available.

It is also necessary that all Service Departments be departmentized so as to obtain the greatest degree of efficiency and so that full advantage is taken of the Tool and Equipment Investment in impressing Service Customers with the Dealer's ability to properly handle his repair needs.

Clean, departmentized Service Departments create Owner Confidence, and this increases Service Volume. They are also more efficient, and this increases the net profits obtained. It must be your constant goal to pay all fixed expenses with the gross profits from Service Volume.

Before a promotion activity on Service - to get larger volume may be fully effective, it is absolutely essential that the physical setup is right and all necessary equipment is available to insure an efficient job.

To assist you in making a detailed check of your actual Service Equipment as to what is considered "minimum requirements" and also to properly departmentize each Service Department, we have prepared a booklet covering this most important subject in detail. They are being forwarded to your Distributor and you will hear from him in the near future.

We urge that you give this most important activity the proper consideration upon its presentation to you by your Distributor or Zone.

TIM MAY

\_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_

SERVICE PROMOTION MANAGER

Number 12 Service Promotion Date Bulletin 2/6/48 Subject TO ALL DEALERS: OWNER It has been necessary for the Acme Company to slightly raise the cost of their equipment. FOLLOW-UP So that you may have this revised information, we are attaching SYSTEM a copy of our pamphlet covering the Hudson Owner Service Follow-Up System which was sent to you some months ago, along with a new order blank outlining the revised prices. Kindly see that any old order blanks are destroyed. A great many Accounts have installed the Owner Follow-Up System and are consistently using the thirty and sixty-day Follow-Up Cards, as well as the Thank You Cards, with their customers. In addition to this, they are making monthly mailings to all Hudson Owners in their territory. The importance of this activity cannot be over-emphasized. If you do not have an efficient Owner Follow-Up System in operation now, we urge that you obtain one --- either the Acme System, or one just as efficient --- and start immediately with the monthly mailing program to all Owners, as well as a consistent follow-up to all customers who visit your Service Department. A Hudson Owner Follow-Up System is your PROSPECT LIST of Service Customers. \_ \_ \_ \_ \_ \_ \_ TIM MAY SERVICE PROMOTION MANAGER (THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 38).

### ACME VISIBLE CARD OWNER FOLLOW-UP SYSTEMS

### OUTFIT "A" FOR DEALERS WITH 100 to 500 SERVICE CUSTOMERS

EQUIPMENT FOR EAG	CH 100 OWNERS:		ZONE NO. 1	ZONE NO. 2	ZONE NO. 3
1 No. 615-3 DHE	B Card Book		\$ 10,50	\$ 10 <b>.</b> 75	\$ 10,75
250 6x4" Cards			5.85	5.85	5,90
100 No. 9H Red Ca	ard Signals		1.15	1.20	1.20
			\$ 17.50	\$ 17.80	<b>\$</b> 17.85
200 Owners - Two	Times Above		35.00	35.60	35.70
300 Owners - Thre	e Times Above		52,50	53,40	53 <b>.</b> 55
400 Owners - Four			70 <b>.</b> 00	71,20	71.40
500 Owners - Five	e Times Above		87.50	89,00	89,25
VERTICAL CARD BOO					
First Unit (Capac			8.35	8,50	8.75
Additional Section	ons (Capacity 1 bo	ok each)	1,65	1.70	1.70
	FOR DEALERS	OUTFIT S WITH 1000	"B" SERVICE CUSTOM	ERS	
1 No. 612-3 St	teel Cabinet		\$126.50	\$129.75	\$132.75
1000 6x4" Cards			11.85	11,95	12,10
1000 No. 9H Red S	Signals		9,80	10.00	10.25
			\$148,15	\$151.70	\$155,10
	FOR DEALERS	OUTFIT S WITH 2400	"C" SERVICE CUSTOM	ERS	
1 No. 6613-3 8	Steel Cabinet		\$221,50	\$227.25	\$232.75
3000 6x4" Cards			31.50	31.80	32, 25
2400 No. 9H Red 8	Signals		23.50	24.00	24.60
			\$276.50	\$283.05	\$289.10
4800 Owners - Two	o Times Above		<b>553.</b> 00	566.10	578,20
	i	ZONES - FOR	PRICES		
ZONE	<u>1</u>	1	ZONE 2	ZONE 3	
Connecticut	Missouri	Alabama	S. Caroli	na Arizona	
Delaware	New Hampshire	Arkansas	S. Dakota	California	
Illinois	New Jersey	Florida	Tennessee		
Indiana	New York	Georgia		Idaho	
Iowa	Ohio	Kansas (		Montana	
Kansas City, Ks.	Omaha	Kan s.	• •	Nevada	
Kentucky	Pennsylvania	Louisian		New Mexico	
Maine	Rhode Island	Mississi		Oregon	
Maryland	Vermont	Nebraska	(except	Texas Utah	
Massachusetts Aichigan	Virginia West Virginia	Omaha) North Car	naline.		
Minnesota	West Virginia Wisconsin	North Da		Washington Wyoming	
District of Co		Oklahoma	LU VA	MAQUITUR.	
DISCITCO DI OC	Truth To	VELANORA			

Find check attached, payable to -- ACME VISIBLE RECORDS, INC., for Outfit No.\_\_\_\_\_ covering \_\_\_\_\_ owners, and \_\_\_\_\_\_ capacity vertical rack -- total amount \$\_\_\_\_\_\_

DE	ALER		
SI	REET	in a start of the	8 3 4 6 20

CITY, ZONE & STATE

Mail this order to W. S. MILTON, SALES DEPARTMENT, HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN



# OWNER CONTACT... SYSTEMATIC FOLLOW-UP Essential!

**GOOD BUSINESS** and the provisions of the current Hudson Sales Agreement obligate every Hudson Distributor and Dealer to contact all Hudson Owners in his territory at least every thirty days—by correspondence, telephone or personal interview.

**MOST** Distributors and Dealers have installed and are using an Owner Follow-Up System which enables them to make systematic contacts with their service customers and prospects.

**NO CHANGES** are recommended or suggested to Distributors and Dealers who are already using an Owner Follow-Up System that is efficient and serving their purposes. Such systems should be kept in operation—kept up-to-date and used regularly.

**AS A HELP** to Distributors and Dealers who do not have an Owner Follow-Up System, and to those who do not have an efficient or satisfactory system, Hudson has investigated available systems and recommends the type described on the following pages as worthy of attention.

# ACME VISIBLE CARD OWNER FOLLOW-UP SYSTEM

Gives you instant, constant visual report of service activity . . . provides systematic, efficient, low cost method of maintaining customer contacts.



Index Card has all of the essentials for successful and profitable service promotion:

- Owner's Name, Address and Phone
   Number
- Car License and Motor Number, Year and Model
- Date of Service Orders and Car Mileage
- Service Order Number and Amount
   of Order
- Kind of Work Performed

Lubrication (Policy or Paid) Tune-Up Electrical Brakes Steering—Front End Engine Recondition Body Bump—Paint Appearance Miscellaneous Repairs Wheel Alignment **Oil Filter** Oil Change Change-Transmission, Differential Inspection No Charge Date of Follow-Up

This easy-to-maintain, eye-control index card is the heart of the Owner Follow-Up System.



**Follow-Up Signals**—figures "1 to 31" on back of card. First 12 figures indicate month of year for follow-up purposes. Any figure "1 to 31" may be circled to indicate day of month new car is delivered to show date customer is to return to your service station each month.



## **Choose Your Owner Follow-Up**

### A SYSTEM FOR EVERY DEALERSHIP -- LARGE -- MEDIUM -- SMALL



Curd Book with Index Cards

Card Book Rack

### OUTFIT "A"

For Dealers with 100 to 500 Service Customers

Equipment for each 100 owners: 1 No. 615-3-DHB Card Book 250 6 x 4 Cards 100 No. 9H Red Card Signals

200 Service Customers—Two times above 300 Service Customers—Three times above 400 Service Customers—Four times above 500 Service Customers—Five times above

Vertical Card Book Rack—First unit has capacity for three books. Additional sections available with capacity for one book each.

### SEE ENCLOSED ORDER BLANK

- INSTANT VISIBILITY means quick and economical usage
- COMPACT requiring less space, simple and easy to use
- POSITIVE SIGNALING which cannot shift or become lost



For Dealers with 1000 Service Customers 1 No. 612-3 Steel Cabinet with single card trays 1000 6 x 4 Cards 1000 No. 9H Red Signals



### OUTFIT "C"

For Dealers with 2400 Service Customers

1 No. 66133 Steel Cabinet with double card trays 3000 6 x 4 Cards

2400 No. 9H Red Signals

4000 Service Customers-Two times above

- COMPLETE records—always accurate and dependable
- CARDS lie back when turned up without being held
- **CONVENIENT**—Equipment can be operated with one hand, leaving other hand free for handling papers, telephone, adding machine, etc.

## RECOMMENDED PROCEDURE FOR INSTALLA-TION AND DAILY OPERATION OF OWNER SERVICE FOLLOW-UP SYSTEM

- Secure an up-to-date list of all Hudson owners in your trade area.
- 2 Prepare a list of buyers of used cars from you during the last six months.
- 3 Type or hand print an index card for each name in the following order:
  - Last name—Address—Car make and year Example: Smith, John M., 643 Main St. Hudson '46

(This must be put on lower margin of card, bottom 3/6")

- 4 File cards alphabetically—by owner name —in card book or cabinet.
- 5 Record on index cards all service work performed on each customer's car during the last six months.

Get information from your service repair orders. If there are any repair orders from local Hudson or used car owners for which you do not have an index card, fill out a card with the proper information and put it in the follow-up system. (Disregard repair orders for tourist owners.)

### 6 Follow-Up Signals

Figures "1 to 31" are printed at top of reverse side of index card. The first 12 figures indicate months of the year and are used for follow-up purposes. Any figure "1 to 31" may be circled in ink to show the day of month a new car is delivered thereby indicating the date each month the new car should be brought to your service department.

Red signal is attached to visible (lower) margin of index card with square hole indicating last month car was in for service, such as "6" for June, "7" for July, etc.

### 7 Keeping System Up-To-Date

System must be kept up-to-date daily by posting data from completed repair orders and moving red signals to current month.

It is important that all repair orders be made out accurately and completely. Make sure name and address are correct, and all repair information enumerated.

IMPORTANT: An index card must be prepared and put into the follow-up system for each new car delivered.

### 8 Using System

Every owner listed in the Follow-Up System should receive a regular follow-up mailing piece at least once a month.

All follow-up work done by mail, telephone or personal contact should be recorded on the right margin of the index card.

Signals that have not moved forward to the current month indicate customers who should receive special follow-up.

Check index cards at least once a week. To those with the signal not at the current month, start a program that will bring these inactive customers into your service department.

Do not stop follow-up activity just because a customer has not been in your service department for a long time. If mail or telephone follow-ups do not get results, *make a personal contact* and find out what is wrong. You need every customer's good will—and business.

\* \* \* \*

If your Follow-Up System has been set up as outlined, you have a complete list of all available service customers. This entire list should be used to the utmost in promoting Special Service Activities, Seasonal Services, Parts Sales, Accessory Sales, Etc., Etc.

Any additional information desired regarding the Follow-Up System equipment, installation, operation and usage can be obtained from your Distributor or Zone Office.

HUDSON MOTOR CAR COMPANY SERVICE DEPARTMENT DETROIT 14, MICHIGAN



LIQUID

4 - 8 - 48

Number 14

Date

Subject

TO ALL DEALERS: GLAZE Take a trip to the Department Store. There you will find merchandising at its best. Each department stands on its own feet, APPEARANCE with a selling atmosphere created by signs, backgrounds, and attractive displays. DEPARTMENT Selling automotive service is no different than selling dry goods. A commanding display, clean surroundings and modern equipment, all contribute to luring the customer into a buying mood. EASIEST Appearance conditioning by all statistics, should be the OF ALL easiest service to sell in your Dealership. Call it "Keeping Up With the Jones" if you like, but there is a certain personal satis-SERVICES faction in driving a clean, highly polished, good-looking car. People have their cars polished for the same reason that they shine TO SELL A car is something they own and are proud of. their shoes. DRESS IT UP Create a most attractive Appearance Department in your Service With the proper sales promotion, it will increase for Station. - IT WILL you the appearance conditioning income to which you are entitled. Study the attached folder carefully, it will assist in setting DRAW YOU up an Appearance Department that will be a real asset, giving increased profits and your whole shop a dressed-up look. CUSTOMERS You are no doubt aware that Finance Companies will finance such Service Station Equipment as this, -- as low as ten per cent (10%) A NEW down. LOOK FOR Use the enclosed order blank. AN OLD \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ BUSINESS TTM MAY SERVICE PROMOTION MANAGER (THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 60).



Number 15

Date 4-9-48

Subject

	NEW
TO ALL DEALERS:	SERVICE
	SERVICE
ERE'S AN IDEA!	CUSTOMERS
Why not invite future Hudson Owners to use your service facilities for maintenance of their present car while they are wait- ng delivery.	GET THE
Instruct your new car salesmen to solicit this business	SERVICE
at the time he writes up order for a new car where trade-in of other make is involved, but don't stop here. Go through your unfilled	BUSINESS
rders for new Hudsons and make up a list of those people who have ffered their present cars as trade-ins. With this list, appoint	IMMEDI-
ome one in your organization (preferably the Service Manager) to ontact these people personally or by letter and ask them to get cquainted with the fine services you have to offer.	ATELY
	OF YOUR
We know that a great deal of potential business is available Through future Hudson owners who are now driving other makes of cars. You will eventually contact these people when they become a	FUTURE
Mudson Onwer, so why not do it now and obtain some extra profits.	OWNER
Let us make the remaining months in 1948 the highest income ser- vice months in the history of Hudson operations. If we do this we will	CONTACT
go a long way towards making Hudson the best service organization in The country.	THESE
	PEOPLE
	NOW !
TIM MAY	
SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION	
AGREEMENT HOLDERS AS BULLETIN NO. 63)	
	FORM HOZE
	FORM 11251

Number 16

Date	
5-16-48	

Subject

BUDGET PLAN

TO ALL DEALERS:

EASY DOES IT EASY TIME PAYMENTS OF COURSE!	
The desire to buy is inherent with American people. The only reason needy repairs are not made on most cars today is for lack of cash.	MAKE IT EASY FOR CUSTOMERS TO BUY
Make it easy for your customers to buy They want to buy, so offer them a plan.	FROM YOU
First, inform them you have a plan. This is done by displaying banners, electrical signs and through direct by mail advertising. Next, arrange with your finance company to back you in a program of this nature.	HAVE A PLAN
It is estimated that fifty per cent of Amercian business is done on credit. You could not sell automobiles without time payment plans, so why not sell repairs and accessories on a Budget Plan.	
To assist you, Hudson has designed a very colorful electric sign which can be read from both sides and is for display purposes in your Service Department and Show Room. This sign is very economical and at least one of them should be displayed in your Dealership. A con- venient order blank is enclosed with descriptive literature.	PURCHASE A SIGN
All finance companies have budget plans available for use by Dealers. It is, obviously, most important that you have definite arrangements made so as to be able to properly offer this service. Consult your finance company, to be sure you have all the details.	ARRANGE YOUR CREDIT SOURCE
TIM MAY SERVICE PROMOTION MANAGER	
P.S. For Dealers who are desireous of obtaining other two sided de- partmental signs, we have enclosed mimeographed order blank.	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 81)	

Number

Date 6-14-48

DIRECT BY MAIL SERVICE

17

Subject

CARDS

TO ALL DEALERS:

In the "80's" many isolated areas in the United States re- ceived mail once every twelve months. The mail delivery was the event of the year people looked forward to it. Advertising literature was in many cases, saved for months, and often used to decorate the walls.	PEOPLE LIKE TO RECEIVE MAIL
Time has not changed the intrigue that goes with opening the morning mail. It has been proven most conclusively that the use of our mail facilities is the most effective means of getting our story directly to the interested prospects, and also with the least expense. It is imperative to the success of your business that you con- tact every Hudson Owner in your vicinity at least once a month. It is also a Sales Agreement requirement. We have prepared for your use, a most attractive Six-Months	MOST EFFECTIVE SALES AGREEMENT REQUIREMENT JULY
(July through December) Mailing Program. Attached are descriptive literature, an order blank and also a sample card. Please note that each monthly card campaigns a specific Service Activity. In most instances these are seasonal activities that should be performed. The Service Department Posters, of which there are three each month, will feature the same Service Activities.	THROUGH DECEMBER PROGRAM SERVICE POSTERS
We are sure you will agree that this new series of Mailing Cards is unmatched in design and of exceptional quality. Better yet, they are at a lower cost than previously. Also, Southern Dealers are provided with an optional card for November. It is imperative to your success that you "go all out" on Service Advertising in the last half of 1948. Let's be sure that you send in your order immediately so that you will receive the first cards in time for the July mailing.	NEW FEATURES ADDED ORDER NOW
LET'S BE SURE THAT EVERY HUDSON OWNER RECEIVES AN EFFECTIVE MAILING EVERY MONTH DURING THE LAST HALF OF 1948.	
Tim May	
SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 96)	
	FORM 11251



# Service Promotion

	8-11-48
HUD SON Bulletin	Subject
	SERVICE
	& SALES
TO ALL DEALERS:	BULLETIN
	BOARDS
From time to time in the past year, we have received a number of requests for bulletin boards to use in the Service Department and Show Room.	CHROME
In answer to these requests, we are attaching descriptive litera- ture with order blank and return envelope for your use when requesting merchandise of this nature.	FRAME
At present, a great many unsightly boards of various sizes and	CORK
shapes are used in our dealerships to post important information. Most of these boards are unattractive to the point of disappointing the readers interest.	SURFACED
May we suggest you dress up the space in your dealership normally	
used to post bulletins by purchasing one of these attractive chrome framed cork backed boards.	DRESS
	UP YOUR
	SERVICE
	DEPARTMENT
TIM MAY SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 117.)	

Number

Date



Number

19

Date 8-17-48

Subject

TO ALL DEALERS:	
Each year at this time Collier's National Weekly runs a	COLLIER'S
series of Preventive Service Ads in their publication, designed to	DIRECT
encourage the motoring public to prepare their cars for winter	MAIL
driving.	PROGRAM
As in the past, we are attaching sample mail pieces, to	AVAILABLE
with an order blank, for those Hudson Dealers who desire	
to purchase mailers for their Owners.	
The order blank should be sent to the following address:	
COLLIER'S, THE NATIONAL WEEKLY, "P.S." DEPARTMENT NO. 5 250 PARK AVE., NEW YORK 17, NEW YORK	
TIM MAY	
SERVICE PROMOTION MANAGER	



Number 20

Date

8-30-48

Subject

HUDSON

FENDER

REPAIR

GETS YOU

THE MOST

END OF

SERVICE

BUSINESS

THE

EASY

ТО

USE

ORDER

NOW!!!

PROFITABLE

BODY

AND

KIT

INTO

APPROVED

TO ALL DEALERS:

Let's talk about you, Mr. Dealer -- You say you like to make money, and you must make money or you'll go out of business. You realize your bread and butter is in the Service Department. , therefore, is logical that you watch this part of your operation closely. In doing so, you have no doubt noticed that mechanical repairs are running approximately \$7.00 per repair order, while the body repairs average approximately \$30.00 per repair order.

We, in the Service Department, know that the paint and bump work in our Dealerships is a lush business to go after. There are numerous advantages in obtaining this work. For example, you are not restricted to one make of car, and also, this department enables you to recondition your used cars to obtain a higher profit. We, therefore, wish to encourage you to enter this phase of service work aggressively. Enclosed you will find descriptive literature pertaining to body and fender repair materials.

Now, for the first time a simple, cold repair process is available for reconditioning damaged and rusted-out bodies and fenders. No great amount of experience is required to do this work, and the material and results are guaranteed, or your money is refunded. We have tested this material in the Factory Service Garage and find it is very versatile in repairing those hard-to-get-at places -even such items as rusted-out gas tanks are repaired with ease.

May we suggest you immediately fill out the attached order blank and send it to your Zone or Distributor for this money making kit?

#### TIM MAY

#### SERVICE PROMOTION MANAGER

(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 127)



Number 21

Date 1-26-48

Subject

OZONE GENERATING MACHINE

TO ALL DEALERS:	MACHINE
One of the major senses of the human body is the sense of smell. Many businesses capitalize on this and many fail who don't recognize it.	
Automotive dealers, during cold weather, are continually plagued by the smell from exhaust gas in their shops. Whereas, their regular pipe exhaust system takes care of stationary cars, the cars moving around in the Service Department create a problem.	CLEAN UP BAD FUMES IN YOUR SHOP
We are attaching, for your observation and consideration, a pamphlet describing OZONE GENERATING MACHINES, which eliminate exhaust gas smell when properly installed and adjusted. May we suggest that you consider this machine for use in conjunction with your regular pipe system, if you have a bad condition in your shop.	RAISE MORALE OF EMPLOYEES
Many employee headaches and other nauseous conditions are traceable to fumes in your dealership. We believe these machines can be a valuable asset, not only regarding the health and morale of your employees but to customers as well.	RAISE EFFICIENCY
TIM MAY SERVICE PROMOTION MANAGER	
(THIS BULLETIN, AS WRITTEN, IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 145).	

Service Promotion Bulletin Equipment Information	Number 1 Date 11-14-49 Subject
TO ALL DEALERS: From time to time it is our policy to forward to the Hudson Dealer Organization, pamphlets describing available Repair Equipment. We ask that you show your Service Manager these pamphlets and discuss with him whether or not this equipment can be used to an advantage in your Service Operation. We are attaching a pamphlet on the K. R. WILSON MOTOR STAND for Hudson Engines. You will note that this one Stand can be used to handle both Rear Axle Housing and Transmission. No matter which unit is mounted on the stand, it can be rotated in any position desired by the mechanic. If you desire to purchase this equipment, there is an order blank attached for your convenience.	SERVICE EQUIPMENT FOR HUDSON DEALERS
TIM MAY, SERVICE PROMOTION MANAGER	
(THIS BULLETIN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 1)	FORM 11674

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN

F	IUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	
		Number
	Service Promotion	2
H T H		Date
	Bulletin	11-28-49
HUDVSON	Equipment Information	Subject
TO ALL DEALERS:		
and Seat Covers for shop us Seat Covers.	ous requests from Hudson Dealers who desire to obtain Fender se, we are attaching descriptive literature on the GEM Fender and	GM FENDER AND SEAT COVERS FOR HUDSON DEALERS
	covers are made from headlining materialthey are soft in finish of the car. They also can be laundered at your local rinkage.	
If you are in need o is a convenient order blank	f equipment of this nature in your Service Department, there attached.	
	TIM MAY,	
	SERVICE PROMOTION MANAGER	
(THIS BULLETIN IS	BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 2)	
		FORM 11674

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	[
	Number
Service Promotion Bulletin	1 Date 12-1-48
1949 SERIES	Subject
TO ALL DEALERS:	VIBROMATIC COMPRESSED AIR CLEANER
Customer Good Will so necessary to have, so hard to secure, so easy to	
maintain, it?	A MEANS
If you take just a little more time, have just a little more patience, and do a little something extra for your customers, it may be the difference between a lost customer and a repeat sale.	OF
	MAINTAINING
One of the simplest and yet the most essential thing you can do when you service your customer's car is to be sure he receives it back with the windows and steering wheel clean and the interior vacuumed.	GOOD WILL
As an auxiliary vacuum cleaner for your wash or grease rack or customer	THE ELEMENT
delivery area, we are attaching literature describing an economical cleaner, which can be used in all dealerships where compressed air is available.	IN OUR
The manufacturer states that these cleaners are available for immediate	BUSINESS
delivery. May we suggest that you give it serious consideration.	WE CANNOT
These cleaners should be ordered direct from the Distributor whose name appears at the bottom of the order blank.	OVERLOOK
TIM MAY, SERVICE PROMOTION MANAGER	
(THIS BULLETIN, AS WRITTEN, IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 13)	

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	
	Number 2
Service Promotion Bulletin (490 SERIES)	Date 12-15-48 Subject
TO ALL DEALERS: This is with reference to our Bulletin of October 28th, to which was attached a circular describing Ozone Generating Units. Since this Bulletin was issued we have received numerous requests for a specific statement as to Ozone eliminating Carbon Monoxide in automobile garages. As we stated in our Bulletin these machines should be used in conjunction with regular fresh air ventilating and exhaust systems. Ozone Generating Machines will not eliminate Carbon Monoxide, and therefore should not be purchased with that idea in mind. It is the gases that exist in the garage, such as paint fumes and exhaust fumes (other than Monoxide) that the' Ozone Machines will successfully eliminate, this type of fume causing headaches, nausea. et cetra, which, obviously, reduce efficiency. If there is any question on the sale of these machines please contact this office.	OZONE GENERATING MACHINES
TIM MAY SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 17)	FORM 11251

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	[
	Number
	3
Service Promotion Bulletin	Date 12-20-48
	Subject
TO ALL DEALERS: <u>"LET'S ADVERTISE OUR SERVICE FACILITIES IN 1949"</u> 1949 can be a great Service Year for Hudson Dealers, If we are properly aggressive. Business is more competitive, and you can't maintain or increase your Customer Labor Sales unless you use every means possible of attracting all Hudson Owners in your trade area to your Service Department.	JANUARY - FEBRUARY - MARCH
Service Department.	MAKCH
The "No. 1" and most important activity is the mailing, EVERY month, of an appropriate Service message to EVERY Hudson Owner.	HUDSON
Direct Mail is by far the most effective method to use in advertising your Service facilities.	OWNER
You, of course, know who is a prospect, if you have an up-to-date Hudson Owner list and you direct your advertising efforts only to interested prospects.	DIRECT
BY ALL MEANS USE SERVICE MAILING CARDS EACH AND EVERY MONTH.	MAIL
They get results and are the most economical form of advertising. We have prepared appropriate mailing Cards FOR January, February and March (samples are enclosed).	PROGRAM
The January Card advises the Owner of your Hudson Dealer's Service Pledge. This surely is the message to get to them as you enter the New Year.	
The February Card outlines specific Winter Specials that will effectively protect the Owner's car against Winter driving conditions Be sure you carefully set up your prices on these various "specials."	
The March Card concentrates on Brakes. This is a timely message. Let's put on a real campaign and see to it that EVERY Hudson Owner has the best brakes possible. Safety to the Owner and Income to you. Again, be sure that your prices are right on the various Brake operations also, and most important, give the "FREE" Brake Inspection as outlined on the Card during March.	
An Order Blank is attached set up your prices, and ORDER NOW.	ORDER NOW
The Cards are 100% Hudson designed by Hudson people for Hudson Dealers' use to Hudson Owners.	
Let's make 1949 the greatest Hudson Service Year in Hudson's history.	
TIM MAY	
SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS NO. 19)	
	FORM 11251

	HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	Number 4
	Service Promotion Bulletin	Date 2-4-49 Subject
		COMBINATION AIR COMPRESSOR AND BATTERY CHARGER
,	TO ALL DEALERS:	
	YOU CAN'T SELL THEM IF YOU CAN'T START THEM!!!	IDEAL FOR SERVICE
	There is nothing more dismal looking or more disappointing than a Used Car with a couple of flat tires and a run-down battery. I guess that you might refer to cars on your lot in this condition as "frozen assets."	CALLS AND ISOLATED USED CAR LOTS AND
	In line with the above, we are attaching descriptive literature that might offer a solution to those dealers whose car lots are located some distance from their main service operations.	SMALL PAINT JOBS
ä	The Model GKM Unit, described on the attached pamphlet, is gasoline operated and needs no other source of power for operation.	A PORTABLE UNIT THAT CAN BE
	These Units are manufactured by the H & H Products Manufacturing Company and are distributed through Progressive Automotive of Dearborn, Michigan. If you are interested in equipment of this nature, an order blank is attached for your convenience.	WHEELED BY HAND OR TAKEN IN A SERVICE TRUCK
	TIM MAY	
	SERVICE PROMOTION MANAGER	
	(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 34.)	
		FORM 11251

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	
HODSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	Number
	5
Service Promotion	Date
Bulletin	2/14/49
	Subject
TO ALL DEALERS:	MARCH BRAKE
EVER WATCH A BIG DEPARTMENT STORE PUT ON A SALE? Well here's the	CAMPAIGN
way it works. First of all, employees are acquainted with the object of the sale and the come-on merchandise that will be offered at a special price.	
Each department is assigned their work. The Advertising Department places ads in newspapers, on the radio, in the mail, et cetera. The Window Trimmers decorate the windows to	A PROMOTION
attract passers-by. The Inside Merchandisers dress up the building with tie in banners, et cetera. Everyone from the president on down starts to got excited about the volume of sales that will	TO SELL
result from the big campaign.	BRAKE
When the sale is finally concluded, the results are usually the following"	LININGS,
A nice profit was made on the special merchandise even though offered at a reduced price as the volume offset the reduction. But that isn't all. Many new people visited the store, a	SEALS,
great many valuable contacts were made, and other merchandise was sold.	BEARINGS,
Our own Service Merchandising Program is not too different from department store methods. During the Month of February, we would like every dealer to get his entire personnel	AND BRAKE
keyed up for a Brake Repair and Adjustment Campaign to be held in March.	ADJUSTMENTS
The attached brochure describes pictorially the tools to use. If you will have everyone of your employees talk this campaign, live and breathe this campaign for the next two months,	THROUGH A
you will be surprised in the increased business that will result,	CONCENTRATED
We are also attaching order blanks for the purchase of Brake Banners to display effectively inside or outside of your dealership. We suggest that you paint one of your	EFFORT OF THE
prominent show windows like sample given and send Mail Cards to all your customers. We also suggest that you give a bonus to your personnel on brake work during the Month of March.	ENTIRE HUDSON
This will give them an incentive to promote this business.	DEALER
Let's make this first 1949 Campaign to promote "service specials" a success, by turning your organization all out on this promotion.	ORGANIZATION
TIM MAY SERVICE PROMOTION MANAGER	
P.S. FULL WHEEL FREE AND MAKE \$10 - by this we mean, if you will offer to pull a front wheel on all service customer cars gratis you will find great many of them need a brake relining that should result in a profit of at least \$10.	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 36)	
	FORM 11251

Number



## Service Promotion Bulletin

Date

6

3/4/49

Subject

INGERSOLL RAND IMPACT TOOLS

TO ALL DEALERS:

NUT RUNNING--a time consuming task which costs dealers and their mechanics a great deal of income.

How to get more work done per man-hour has always been a problem in the Service Department. We believe through the use of better tools and equipment the mechanics' work cannot only be speeded up but the task can be more pleasant and efficient.

The Ingersoll-Rand 4U Impact Tool described on the attached folder is a very important advancement in modern mechanics' tools. Such jobs as removing wheels, head bolts, pan bolts, et cetera can be done in one-third the time by the use of an Electric Impact Wrench. We think that every dealer should have at least one of these units in his shop.

Within the next month, all Hudson Zone Offices and Distributors will be offered the use of Electric Impact Wrenches for demonstrations. We suggest that you ask your Service Representative for a demonstration.

Should you or any of your mechanics desire to buy any of these units, you will find a convenient order blank attached to the folder.

TIM MAY, SERVICE PROMOTION MANAGER

### (THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 41)



### PRICE LIST



STUD REMOVING

REAMING

6681



MASONRY

Ingersoll-Rand

SCREW

DRIVING

### SPECIFICATIONS

SIZE 4U	SIZE 8U
101/2"	121/8"
6 lb. 8 oz.	9 lb. 14 oz.
11532"	111.16"
1900	1700
1900	1700
1/2" sq.	5%" sq.
118V	or 220V
40-50-60 cy	(cle)
	6 lb. 8 oz. 1 <sup>15</sup> 32" 1900 1900 ½" sq.

PRICES SUBJECT TO CHANGE WITHOUT NOTICE

Please correspond with our district office. Form FL-5024 Effective date July 7, 1–48 Superseding PL-5024 dated May 14, 1948



## IT'S THE ONLY REAL ALL PURPOSE TOOL

**Uses standard attachments** 

### CAPACITIES

# IT'S THE WORLD'S GREATEST NUT-RUNNER

• The power of the electric motor is converted into "rotary impacts" which exert a more powerful turning effect than is produced by any other electric tool of comparable size. You will be amazed how easily the Impactool runs nuts on or removes frozen ones that would ordinarily have to be burned or cut off.

• You cannot burn out the motor by over-loading . . . even if you stall the spindle completely, the motor continues to run.

• Here's a tool that's easy to hold. You get no torque reaction—no kick no twist—under any condition. The hardest job now becomes the easiest.

• The Impactool is available in two sizes, the Size 4U, conservatively rated to handle nuts and cap screws up to 3's" bolt size, and the Size 8U up to 5's" bolt size. They will cut time on most of your nut-running operations as much as 90%!

Operation	Size 4U Diam.	Size 8U Diam.
Nut-Running	³∕″ bolt size	5∕8″ bolt size
Drilling	1⁄4″	3⁄8″
Or Step Drill-	V2″	3/4"
Reaming	1/2″	11/16″
Tapping	1⁄4″ to 1⁄2″	3⁄8″ to 3⁄4″
Screw Driving	3∕8″ Machine Screws No. 20 Wood Screws	5∕8″ Machine Screws No. 22 Wood Screws
Hole Sawing	11/2″	2′′
Extracting broken cap screws and studs	3⁄8″	5⁄8′′
Driving and removing studs	³∕a″	3∕8″ to 5∕8″
Wire Brushing	³∕g″ shank	½″ shank
Woodboring	29⁄32′′	1¼"
Masonry Drilling	3⁄8′′	5/8''

ASONRY DRILLI REAMING STUD REMOVIN

CHANGE

WITHOUT

NOTICE





# STANDARD EQUIPMENT

SIZE 4U

WOOD

SCRE

DRILLIN

DRIVING

NUT

UNNING

### The following items of standard equipment can be omitted at the prices shown:

1-SIZE 4U ELECTRIC IMPACTOOL less standard equipment but including cable and cable plug. .5110.00



The following items of standard equipment can be omitted at the prices shown:

1—SIZE 8U ELECTRIC IMPACTOOL less standard equipment but including cable and cable plug.. \$165.00



PRICES SUBJECT TO CHANGE WITHOUT NOTICE

### SCREW DRIVER BITS FOR USE IN QUICK-CHANGE CHUCK

# FOR USE WITH

WOOD

BORING

SCREW DRIVING

> NUT UNNING

DRILLING

**Bits for Slotted Head Screws** 

			Screw	Sizes and T	ypes		Over-All		
Ļ	Round Machine or Wood	Flat Machine or Wood	Oval Machine or Wood	Binding Machine	Fillister Wood	Fillister Machine	Length "B"	Part Number	Price
4U	12	10	10	10	12	1/4	334"	R3012-7	\$2.15
4U	14, 1/4	12	12	12	14		334"	R3013-7	2.15
4U	16	14, 1/4	14. 1/4	1/4	16	5/16	37/8"	R3114-7	2.15
U-8U	18, 5/16	16	16		18		37⁄8"	R3116-7	2.15
U-8U	20	18, 5/16	18, 5/16	5/16	20	3%8	37/8"	R3117-7	2.40
U-8U	22,3%	20	20		22		37/8"	R3119-7	2.40

### ALL BITS HAVE 7%" HEX SHANKS

FOR USE	FOR USE WITH	
---------	--------------	--

**Bits for Recessed Head Screws** 

									1		1	1
			S	crew Sizes	s and Ty	pes		Bit Size	Part No.		Part No.	C.
		Round	Flat or Oval Inches	Binding Machine or Fillister Wood Inches	Fillister Ma- chine Inches	Truss	Washer	Dimen. "A"	and Dimen. "B" -3½"	PRICE	and Dimen. "B" -4½"	PRICE
4U-8U 4U-8U	Phillips Head	12 to 5/16 3/8. 1/2	12 to 1/4 5/16 to 1/2	12 to 1/4 5/16 to 1/2	12to5/16 3/8, 1/2	12, ¼ 5/16to ½		No. 3 Pt. No. 4 Pt.	P283-7 P284-7	\$.65 .65	P363-7 P364-7	\$.75 .75
4U-8U	Reed- Prince Head	All Sizes	All Sizes	All Sizes	All Sizes	All Sizes	All Sizes	One Size	RP282-7	.65	RP362-7	.80
4U 4U 4U-8U	Clutch Head	12 14, 1/4 5/16 3/8	10 12,14,1⁄4, 5⁄16	12 14, 1/4 5/16, 3/8	12 14, 1/4 5/16, 3/8	10, 12 14, 1/4 5/16, 3/8	$\begin{array}{c} 10,12\\ 14,1/4\\ 5/16,3/8\end{array}$	3/16 <sup>11</sup> 1/4 <sup>11</sup> 5/16 <sup>11</sup>	C286-7 C288-7 C2810-7	.70 .70 .70	C366-7 C368-7 C3610-7	.75 .75 .75
		Cap Se	crews	Set Screw	ws F	Pipe Plugs		of Driving x—"AF"	Part Dimen	No. ar . "B"-2		rice
4U 4U-8U 4U-8U 4U-8U 8U	Allen Head	1/4 5/ 3/8'', 9/ 1/2, 9/	4" 16" 7/16"	3/8" 7/16" 1/2" 5/8" 3/4"		1/8" 1/4" 3/8"		3/16" 7/32" 1/4" 5/16" 3/8"	HX HX HX	206-7 207-7 208-7 2010-7 2012-7		52.15 2.15 2.15 2.15 2.15 2.15

Screw numbers shown in the above tables apply to Machine Screws sizes only; not to Wood Screw sizes. PRICES SUBJECT TO CHANGE WITHOUT NOTICE 5

# HEXAGONAND SQUARE SOCKETS

					Jun		and the second			
			1.34	AMER	ICAN STAN	NDARD, BOL	T SIZE		1.00	
			K		gular ries	Heavy Series	Light Series			1
For Use With	Std. Socket No.	Distance Across Flats	Bolt Clearance in Std. Socket	Bolts, Unfinished and Semi- finished	Bolts Finished Nuts, Jam Nuts, Unfinished, Semi- Finished, Finished	Bolts, Nuts, Jam Nuts, (Former U.S. Standard See Note for exception)	Nuts and Castle Nuts (Same as S.A.E.)	CAP SCREWS	PRICE	AN ANY
	NO. 209	SOCKE	TS FOR	HEXAGO	N NUTS	i ½'	SQUA	RE DRIVE		
4U 4U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U	P-120 P-140 P-160 P-200* P-220* P-220* P-250* P-250* P-260* P-280* ese sockets ci	3/6 7/16 9/16 5/8 11/16 3/4 25/32 13/16 7/8 an be used of	7/8 7/8 7/8 7/8 7/8 7/8 7/8 7/8 7/8 7/8	1/4 5/16 3/8 7/16  9/16  9/16 ith No. 212	1/4 5/16 3/8 7/16 1/2 9/16 Socket Adap	  **3%8 **7/16   	1/4 5/16 3/8 7/16 1/2 9/16	1/4 5/16 3/8 7/16 1/2 9/16	\$.75 .75 .75 .75 .75 .80 .85 .95 1.00 1.00	- Income
	S. Standard				ALLITE	o 541	COULAR	-		-U
8U	PHD-180		A REAL PROPERTY AND A REAL PROPERTY AND			.78		RE DRIVE		
80 80 80 80 80 80 80 80 80 80	PHD-180 PHD-200 PHD-240 PHD-260 PHD-280 P-300 P-320 P-340 P-360 P-360 P-400	9/16 5/8 3/4 13/16 7/8 15/16 1 1/16 11/8 11/4	27/32 27/32 27/32 27/32 27/32 11/32 11/32 11/32 11/32 11/32 11/32	96 7/16 1/2 9/16 1/8  3/4	5/16 3/8/6 7//2 9/1 5/8 3/4	····· 1/2 16 5/16 3/4	38 7/12 9/16 58 .34 .78	38 7/6 95 8 34 78 34 78	1.15 1.15 1.15 1.15 1.35 1.45 1.55 1.60 1.80	(
	NO. 213	SOCKET	S FOR S	QUARE I	NUTS	1/2"	SQUAR	RE DRIVE		h.
4U 4U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U 4U-8U	P-412 P-414 P-416 P-418* P-420* P-422* P-424* P-426* P-426* P-428*	3/8 7/16 9/16 9/16 9/16 11/16 13/4 13/16 7/8	7888888888888	1/4 5/16 3/8 7/16 1/2 9/16	1/4 5/16 7/16 7/16 9/16	**3% **2	· · · · · · · · · · · · · · · · · · ·	··· ··· ··· ···	5.85 .85 1.00 1.00 1.10 1.15 1.20 1.40	and the second se
	ese Sockets ca S. Standard o				Socket Adap	pter.				1
A. ANDREAM	NO. 213 5	SOCKET	S FOR S	QUARE N	UTS	56"	SOUAR	RE DRIVE	8	1
8U 8U 8U 8U 8U 8U 8U 8U 8U 8U	PHD-418 PHD-420 PHD-424 PHD-426 PHD-428 PHD-430 PHD-432 PHD-434 PHD-434	9/16 5/8 3/4 13/16 7/8 15/16 1 11/16 11/8	27/32 27/32 27/32 27/32 27/32 27/32 17/32 13/32 13/32 11/32 11/32	3%8 7/16 1/2 9/16 5%8 	5/16 3/8 7/2 9/16 3/8 3/4	······································		···	1.15 1.15 1.20 1.45 1.60 1.80 1.90 2.25 2.30	and the second s
	Clearance inderd Socket		12	PRI	CES	SUBJECT	an China Li	CHAN	PUR IN THE	

WITHOUT

NOTICE

Standard Socket (see table above)

IMPACTOOL

(see tab

		Ingersoll-Rand
	STANDARD ATTACHME	NTS
	for use with the	ELECTRIC
AR BORING	CARBIDE TIPPED MASONRY DRILLS (used with No. 99 Chuck)	IMPACTOOL
T	For         Part No.         Price           4U-8U         450         ¼" diameter         \$3.00           4U-8U         450         ¾" diameter         3.00           4U-8U         450         ¾" diameter         3.00           4U-8U         450         ¾" diameter         3.00	CARBON-REMOVING WIRE BRUSHES (used with No. 99 Chuck) For Part No. Price
	8U         450         ½" diameter         3.00           8U         450         ½" diameter         4.00	4U-8U 455A Heavy duty, Solid, Wire-Filled Brush <b>\$1.30</b> 4U-8U 455B Side-Flared Brush for
	HAND TAPS (used with No. 99 Chuck except as noted below)	close corner work1.404U-8U455C HollowCore, Flare- Bottom Brush1.60
The second	For         Part No.         Price           4U         452         ¼" Thread Size         \$.70         \$.70	SCREW EXTRACTORS (used with No. 99 Chuck)
SCREW DRIVING	4U       452       3/6" Thread Size       .80       .80         4U-8U       452       3/8" Thread Size       .85       .85         4U-8U       452       7/4" Thread Size       .95       .95         4U-8U       452       7/4" Thread Size       .95       .95         4U-8U       452       1/2" Thread Size       1.00       1.00         8U       452       5/8" Thread Size       1.65       1.65         8U       452       *3/4" Thread Size       2.30       2.30	For 4U         Part No.         Price           4U         451         For 3%" to ½" diameter bolts         \$.80           8U         451         For ½" to 5%" diameter bolts         \$.80
	*Used in No. 459 Tap Chuck STRUCTURAL REAMERS	SOCKET DRIVER
NUT RUNNING	(used with No. 1, No. 2, and No. 3 Morse Taper Sockets) For Part No. 4U 456 <sup>3</sup> /6" No. 1 MT Shank \$2.80	For Part No. Price 4U-8U SQ6416-7 For use In Quick Change Chuck. Has <sup>7</sup> / <sub>16</sub> <sup>11</sup> hex shank, <sup>1</sup> / <sub>2</sub> <sup>11</sup> square driving end, is 8 <sup>11</sup> long overall <b>\$1.70</b>
	4U       456       3/6" No. 1 MT Shank       3.00         4U-8U       456       7/6" No. 2 MT Shank       3.25         4U-8U       456       1/2" No. 2 MT Shank       3.60         8U       456       9/6" No. 2 MT Shank       3.60         8U       456       9/6" No. 2 MT Shank       3.75         8U       456       1/6" No. 3 MT Shank       4.65	WOOD AUGERS (used with No. 1, No. 2, and No. 3 Morse Taper Sockets)
The Ale	TWIST DRILLS (Round Shank Used With No. 99 Chuck) For Part No. Price 4U 453 <sup>3</sup> /6" diameter \$1.30	For Part No. Price 4U 458 %'' diameter (No. 1 MT Shank) \$2.10 4U 458 ½'' diameter
DRILLING	4U-8U         453         ½" diameter         1.55           4U-8U         453         ½" diameter         1.75           4U-8U         453         ½" diameter         2.10           4U-8U         453         ½" diameter         3.10	(No. 1 MT Shank)         2.80           4U-8U         458         56" diameter (No. 2 MT Shank)         3.80           4U-8U         458         34" diameter
	(No. 2 Morse Taper Shank Used With Morse Taper Socket) 8U 460 27/4" diameter \$2.45	4U-8U         458         (No. 2 MT Shank)         4.70           4U-8U         458         2%2" diameter (No. 2 MT Shank)         6.60           8U         458         1" diameter
	8U 460 <sup>1</sup> / <sub>22</sub> " diameter 3.25 8U 460 <sup>2</sup> / <sub>32</sub> " diameter 4.75 HOLE SAWS	8U 458 (No. 3 MT Shank) 9.50 11/8" diameter (No. 3 MT Shank) 12.20
	(used with No. 99 Chuck)	8U 458 1 <sup>1</sup> /4" diameter (No. 3 MT Shank) 14.90 STUD REMOVERS
	4U-8U       454 <sup>3</sup> / <sub>4</sub> " diameter       \$2.80         4U-8U       454       1" diameter       2.80         4U-8U       454       1 <sup>1</sup> / <sub>4</sub> " diameter       2.90         4U-8U       454       1 <sup>1</sup> / <sub>2</sub> " diameter       2.90         4U-8U       454       1 <sup>1</sup> / <sub>2</sub> " diameter       2.90         8U       454       1 <sup>3</sup> / <sub>4</sub> " diameter       3.00	(fit directly on Square Driver) For Part No. Price 4U 457 %" to ½" diameter studs 5.25
	8U 454 2" diameter 3.35 PRICES SUBJECT TO CH	8U 457 %" to %" diameter studs 5.30 ANGE WITHOUT NOTICE 7



**4U KIT** NO. 1 Price \$188.70

- 1-Carrying Case 1-Size 4U Impactool with cable, plug, and No.
- 562 Wrench Hex. Sockets-7/16", 1/2", 9/16", 58", 11/16",
- 341 1—No. 99 Chuck with No. 103-1/2 Collet and Nos. 253 and 478 Wrenches
- -No. 323-2 No. 2 M. T. Socket
- 1-No. 324 No. 1 to No. 2 M. T. Sleeve
- 1-No. A925-7 Quick Change Chuck
- -No. 812 Screw Driver Adapter
- -Square Phillips Bits Nos. 3 and 4 Pt.
- -Square Reed-Prince Bit
- 1-No. 450 3/3" Diameter Carbide Tipped Masonry Drill
- -Round Shank Twist Drills 3/16", 1/4", 5/16", 4-36"

- -Hand Taps N. C. 1/4", 36", 1/2" -Structural Reamers 5/16", 7/16", 1/2" -No. 451 Screw and Stud Extractor
- -No. 455A Solid Wire Filled Brush
- -No. 457 Stud Remover -Screw Driver Bits for slotted head screws 3-R-3013-7, R-3116-7, R-3119-7
- 1-Bit for hexagon socket head screws . 3/16" driving hex.



- 1-No. 324 No. 1 to No. 2 M. T. Sleeve
- 1-No. 99 Chuck with Nos. 253 and 478 Wrenches
- SUBJECT PRICES 8



NOTICE

1-No. 212 Socket Adapter CHANGE WITHOUT

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2-

INDERNI MOTOR CAR COMPANY RETROIT 14 MICHICAN	
HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	Number
	7
Service Promotion	Date
Bulletin	4-13-49
	Subject
	APRIL-MAY
TO ALL DEALERS:	SPRING
During the months of April and May, a great many motorists will have their cars into	CONDITIONING
Service Departments for Spring Conditioning.	CAMPAIGN
After a hard winter's driving, every car needs a certain amount of attention. Hudson Dealers should capitalize on this spring business during April and May, by offering Spring Car Conditioning Specials. This business should be promoted by letters, displaying service posters, painting showroom windows, and by any other promotional activities that will bring the customer in.	
We urge that all Hudson Dealers aggressively campaign Spring Conditioning during April and May. There are many services to offer; you will note from the attached suggested Window Cartons, Motor Tune-Up, Car Lubrication, Electrical Check-Up, Windshield Wiper Replacement, Cooling System - flushing and cleaning, and Brake Adjustments.	PAINT A SHOWROOM WINDOW
It is very important that all your advertising, carry prices of the services that you have to offer. Motorists are becoming more and more price conscious, so capitalize on this point by emphasizing in your advertising the price for each operation you have to offer.	SEND LETTERS AND MAKE PHONE CALLS
We are attaching a suggested letter that you may send to your customers during the month of April, advising them of the April-May Specials you are offering. We are also including a suggested telephone conversation for your Service Manager, or party that you designate, when calling your customers advising them of your Spring Conditioning Campaign.	
Let's make an earnest effort to got a share of this business in the coming spring months.	
TIM MAY, SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 49)	
	FORM 11251

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	[
	Number 8
Service Promotion Bulletin	Date 5-11-49
	Subject
TO ALL DEALEDS.	COLLIER'S
TO ALL DEALERS:	PREVENTIVE
SUMMER SAFETY CHECK-UP is the theme of an editorial feature appearing in Collier's, The National Weekly Magazine, on July 9, 1949. Continuing a series of articles on	SERVICE
"Preventive Service", Collier's is pointing up the need of motor car service prior to Summer vacation driving.	MAILER
A recent survey disclosed that 73% of the American people took their vacations in	FOR
July and August of 1948, and that the same percentage of these vacationers went by car. The survey further disclosed that service business throughout the country takes a dip during these Summer months. Recognizing that Spring and Fall are "natural" periods when motorists bring their cars in for check-ups, Collier's is adding this Summer feature with a view toward creating a "Third Peak of Service".	JULY
Attached you will find a self-mailer in which this "P.S." article is reproduced, together with a small folder which may be used as an envelope stuffer for a follow-up piece. You will also find an order blank complete with details as to prices and the manner in which you may order both these pieces. Please note that both the self-mailer and the folder can be purchased with your name and address imprinted thereon, thus identifying you as a Hudson Dealer.	
As for mailing, we recommend that you send a mailing list of your customers directly to Collier's and they will imprint, seal, stamp and mail this promotion piece. for you. You may, however, order these pieces shipped to you in bulk and address them yourself.	
Please note carefully that the deadline for receipt of orders by Collier's is JUNE 1, 1949, and your check for whatever amount you desire to buy must accompany -the order and be mailed directly to:	
Collier's, The National Weekly P.S. Department #5 250 Park Avenue New York 17, Now York	
We sincerely believe a mailing piece such as attached backed up by editorials in Collier's, with their large national coverage, can have a profound effect on the motoring public. We urge that you cash in on this program by placing your order immediately.	
TIM MAY SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 52)	
	FORM 11251

HUDSON M	OTOR CAR COMPANY, DETROIT 14, MICHIGAN	
		Number
	Service Promotion Bulletin	9 Date 7-15-49 Subject
		- UNIFORMS
TO ALL DEALERS:		FOR HUDSON
CLI	EANLINESS BREEDS CONFIDENCE	DEALERS'
	ised brochure describing the HUDSON APPROVED UNIFORMS ompany of Kansas City, Missouri.	PARTS AND
	added Parts Coats for Parts Personnel to this approved line of	SERVICE
uniforms.		PERSONNEL
done with a Triple Needle and	cally the same except in the stitching of main seams which is now makes these seams 501. stronger. Three colors of uniforms are now es include Hudson Emblem which are sewn to garment.	TRIPLE
	iniforms should be a continual process. Your Service and Parts fitted and in clean uniforms daily.	NEEDLE SEAMS
If you do not have a so in obtaining the necessary unife	purce for these garments, we suggest you use the attached order blank forms to equip your shop.	EMBLEMS
		INCLUDED
		IN PRICE OF
	TIM MAY	UNIFORM
	SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRIT	TEN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 85)	
		FORM 11251

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	
HODSON MOTOR CAR COMIANT, DETROIT 14, MICHIGAN	Number
	10
Service Promotion	Date 7-27-49
Bulletin	Subject
	Bubject
TO ALL TO DEALERS: Here's a profit producing program you can really sink your teeth intoTHE HUDSON AUGUST AND SEPTEMBER LIQUID GLAZE CONTEST! During August and September, Hudson Dealers are conducting a nation wide Liquid Glaze	HUDSON AUGUST SEPTEMBER LIQUID GLAZE CAMPAIGN
Contest Campaign designed to promote Appearance Department business. This Campaign enables Parts and Service Personnel to increase their income through prize awards and, at the same time, increase dealers profit.	
HAVE YOU A DEPARTMENT TO HANDLE THIS LUCRATIVE BUSINESS? It is possible to apply Liquid Glaze by hand, but it is much more profitable to have the right tools to do this work in a separate department. A Lustrebuff will speed up an application and do a much better job. Furthermore, if an operator has a regular work rack, he can apply Liquid Glaze more efficiently and with less effort.	BEST RESULTS OBTAINED BY SETTING UP SEPARATE DEPARTMENT WITH PROPER
When everyone connected with Parts and Service starts talking Liquid Glaze Treatments, you no doubt will be deluged with an avalanche of orders for this work. You must be in a position to process this work speedily and efficiently.	LUCRATIVE
It is human nature for an owner to want a clean well-kept polished car; we believe every Hudson Dealer should have an Appearance Department and go after this lucrative business.	SERVICE NOT RESTRICTED TO
This equipment can be obtained immediately by filling out the attached order blank at the bottom of the circular.	HUDSON CARS
TIM MAY,	
SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 92)	
	FORM 11251

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN		
HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	Nu	ımber
		11
Service Promotio	n	te
Bulletin		7-27-49
Durietin	Sub	ject
	I	NDEX
	I	DIVIDERS
	I	FOR
	S	SERVICE
	I	PROMOTION
	М	MATERIAL
TO ALL DEALERS:		
We are attaching an Identification Divider which should be insta General Service Bulletin Binder so that you may properly file Service Pr as received from this office.	lled in your omotion Bulletins	
TIM MAY, SERVICE PROMO	TION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERV AGREEMENT HOLDERS AS BULLETIN NO. 93.		
	FO	RM 11251

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	(
	Number
	12
Service Promotion	Date
	8-8-49
Bulletin	Subject
	Bubjeci
	-
TO ALL DEALERS:	
TO ALL DEALERS.	
"NOTHING VENTURED NOTHING GAINED"	
	HUDSON SERVICE OF
During August a great many people take their vacations. Many of these vacationing	THE MONTH
motorists will have -their cars prepared for long drives.	WINDOW
If you do not go after this business, of course you will gain nothing. Likewise in	CARTOONS
September most children start back to school, and as a result of this, safety counsels all over	DURING
the country put on drives in an attempt to influence motorists to drive carefully and to make sure their car is in safe operating condition.	AUGUST VACATION
sure then car is in sale operating condition.	CHECK-UP
The months of August and September present two fine opportunities for Hudson Dealers to get extra service business. One of your showroom windows can be made into a	DURING
very attractive billboard. We suggest you hire a local artist and have him recreate the cartoons	SEPTEMBER
which we are attaching.	GIVE THE KIDS A
During August, go after vacation check-ups and in September, stress the safety angle	BREAK
to get the brake business.	
TIM MAY,	
SERVICE PROMOTION MANAGER	
(THIS BULLETIN AS WRITTEN IS BEING MAILED TO SERVICE STATION	
AGREEMENT HOLDERS AS BULLETIN NO. 98.)	
	FORM 11251
	FORM 11251

HUDSON MOTOR CAR COMPANY, DETROIT 14, MICHIGAN	Number
	13
Service Promotion	Date
Bulletin	8-16-49
Buneth	Subject
TO ALL DEALERS: HOW PEOPLE THINK OF YOU DETERMINES THE, SUCCESS OF YOUR BUSINESS! Selling through DIRECT-MAIL has long played an important role in serving those customers whom your Service Salesmen are unable to see personally AND IS ONE OF THE MOST EFFECTIVE SALES MEDIA for keeping your name and dealership in the minds of the customerand mail pieces that have a "keepsake" value, as do the samples attached, have a much better chance of influencing the customer than do those of the "throwaway" type. We are attaching sample copies of the new Hudson-exclusive Campaign. This fampaign embodies all of the fine features of good Direct-Mail. Not only will your customers enjoy the axioms displayed on these cards, but they will show their friends these cards and will display them for months to come. Each card is done in beautiful eye-catching colors and carries the Hudson 40th Anniversary Crest. Tor those dealers who reside in the deep South, we have provided Optional Cards for the October Mailing. We wish to call to your attention the Christmas Folder this folder would have cost several times the price we offer it to you were you to purchase it on the open market.	SEPTEMBER, OCTOBER, NOVEMBER AND DECEMBER SERVICE MAILING CAMPAIGN A HEALTHY NEW APPROACH TO DIRECT MAIL YOUR CUSTOMERS WILL LIKE THEM DESIGNED TO GIVE
May we suggest that when ordering these you include enough to distribute to noonday luncheon clubs, parked cars, barber shops and any other place where people congregate.	LONG LIFE TO YOUR ADVERTISING
Get your order in now for the best service advertising of the year the type of advertising that will give your selling messages long life! Air Mail self-addressed envelope with postage paid is enclosed for immediate action.	MESSAGES
TIM MAY,	
SERVICE PROMOTION MANAGER	
(THIS BULLETIN IS BEING MAILED TO SERVICE STATION AGREEMENT HOLDERS AS BULLETIN NO. 102)	

FORM 11251